



**IMPORTANT INFORMATION  
ABOUT YOUR SPECTRUM SERVICE**

*See below for details*

October 24, 2024

DEBBIE MARK  
7721 COSME DR APT A  
HUDSON, FL 34667-7203

Dear Debbie Mark,

We are writing to inform you that Country Oaks I Condominium Association, Inc. has signed an agreement with Spectrum to provide the following Internet and TV services, effective November 27, 2024.

- Spectrum Internet® Gig with speeds up to 1 Gbps, plus home WiFi equipment, including 1 FREE Modem and Router
- Spectrum TV® Select Plus, Entertainment View, Sports View, including a choice of 2 FREE Spectrum devices. Choose between a Spectrum Receiver or Xumo Stream Box - with Xumo, you can watch all your favorite channels and apps on a single device.
  - ESPN+ and Disney+ Basic included<sup>§</sup>. Visit [Spectrum.com/DisneyEspnPlus](https://spectrum.com/DisneyEspnPlus) on or after the effective date above to activate
  - ViX included<sup>\*\*</sup>. Visit [spectrum.com/get-vix](https://spectrum.com/get-vix) on or after the effective date above to activate

**Note: Country Oaks I Condominium Association, Inc. now provides Spectrum TV Select Plus that includes 160+ channels with thousands of On Demand choices. Visit [Spectrum.net](https://spectrum.net) and create an account to view your channel lineup.**

Your current billing rate will continue until the first bill after the agreement goes into effect. Your new bill will reflect the services your property management has agreed to with Spectrum, as well as any equipment or services you have outside the agreement.

Call customer service at **1-855-326-5115** if you have any questions.

Spectrum appreciates your loyalty and looks forward to continuing to serve your community.

Sincerely,

*Gavin Deakin*

Gavin Deakin  
Vice President, Spectrum Community Solutions Operations

All equipment or services outside the agreement will be an additional charge. INTERNET: Speed based on wired connection. Actual speeds (including wireless) may vary and are not guaranteed. TV: Channel and HD programming availability based on level of service. Account credentials may be required to stream some TV content online. <sup>§</sup>DISNEY+ BASIC and ESPN+: For existing Disney+ or ESPN+ subscribers, this is an offer for additional subscriptions. These will not replace any existing Disney+ or ESPN+ subscription you may already have. Accounts must be managed separately. Must maintain eligible services to retain Disney+ or ESPN+. © 2024 Disney and its related entities. XUMO: Separate subscriptions are required to view content through various paid applications. Xumo Stream Box, Xumo logos, and all other Xumo product names, logos, slogans or marks are the trademarks of Xumo or its licensors. © 2024 Xumo. <sup>\*\*</sup>ViX Premium with Ads: Must be 18 years of age or older to redeem offer and must remain on Mi Plan Latino and TV Select plan to retain offer. One offer per eligible Spectrum account. For existing ViX Premium subscribers, this is an offer for an additional ViX Premium Con Anuncios subscription. This will not replace any existing ViX subscription you may already have. Accounts must be managed separately. Additional Terms apply. All trademarks are the property of their respective owners. © 2024 Charter Communications, all rights reserved.